

## **Certificate in Telecommunications Management**

The course is designed to provide the basic management and technical skills required to plan, acquire, operate, and evaluate telecommunication organisations. It is also designed to prepare participants to deal with current problems and methods of analysis pertinent to this fast-changing telecommunications industry, in respect of end users, suppliers, and common carriers of services and facilities. The specific modules are:

- Management & Organisational Behaviour
- Telecommunications Industry: Structure & Environment
- Management of Telecommunications Organisations
- Telecommunication and Policy Management Strategy

By the end of the course, participants should

- develop a telecommunications management policy and strategy for an organisation
- design and manage a telecommunications network to improve performance
- manage technical and human aspects of telecommunications in an organisation
- generate business value from telecommunications investments

Who should attend? Current and aspiring Middle Managers in Telecommunications and allied organizations.

Duration: 10 days